

CONNECTED SERVICES

SERVICES



QUICK-REFERENCE GUIDE



TABLE OF CONTENTS

About this Quick-Reference Guide	3
Creating a user account on the Lexus Customer Portal	4
Registering your vehicle on the Lexus Customer Portal	5
Checking your mobile phone compatibility	7
Pairing your mobile phone with the Lexus Premium Navigation.	8
Connecting your Lexus Premium Navigation to the Internet (tethering).	9
Creating a trip on the Lexus Customer Portal	9
Accessing trips sent from the Lexus Customer Portal	13
Searching a destination online ("Online Search")	15
Lexus Connected Parking	16
Lexus Connected Traffic.	17
Dialing the European emergency phone number (112)	19
Using Lexus roadside assistance	20
Supported Bluetooth profiles	21




ABOUT THIS QUICK-REFERENCE GUIDE

The navigation functions of the Lexus Premium Navigation are described in the Lexus Owner's Manual. This Quick-Reference Guide describes how you can use the "Connected Services" of your Lexus. "Lexus Connected Services" is the term we use for features of your Lexus Premium Navigation which require an Internet connection via a mobile phone. The features of your Lexus Premium Navigation which require an Internet connection are:

- Creating a trip on the Lexus Customer Portal
- Searching a destination online ("Online Search")
- Lexus Connected Traffic, to view real-time, up-to-date traffic information such as accidents and roadworks
- Lexus Connected Parking, to find parking lots and select them as your destination

GUIDE TO ICONS

The following icons have been used throughout this Quick-Reference Guide:

Icon	Meaning
	Perform this task using your <i>Lexus Premium Navigation</i> in your car
	Perform this task using your computer
	Perform this task using your mobile phone in your car

➡ **Note:** All information contained within this Quick-Reference Guide is the property of Lexus and is not to be used without written authorization from the owner. In the interest of continuous development, we reserve the right to change specifications, design or equipment at any time without notice or obligation. Please visit the Lexus Customer Portal: my.lexus.eu for the latest publication.

TERMINOLOGY

The following terminology is used throughout this Quick-Reference Guide:

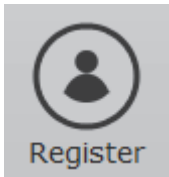
Term	Meaning
<i>Lexus Premium Navigation</i>	Your <i>Lexus navigation system</i>
<i>Lexus Media Display</i>	The screen of your <i>Lexus navigation system</i>



CREATING A USER ACCOUNT ON THE LEXUS CUSTOMER PORTAL

To use the Lexus Connected Services provided by the Lexus Premium Navigation, you must create a user account on the Lexus Customer Portal: my.lexus.eu. Once your account has been activated, you need to register your vehicle to activate your Lexus Connected Services.

1. Go to the Lexus Customer Portal: my.lexus.eu.
2. Select your country (or Europe) and click **Register Here!**.
3. Fill in your account and personal information.
4. Read and accept the terms of use.
5. Click **Register**.



You will now receive an email to confirm your registration.

6. In the **Vehicle Registration** window, select **Add a vehicle later**.

➡ Note: For some navigation systems, you will need to have the Vehicle Identification Number (VIN) and Navigation ID to hand to register your vehicle. See Registering your vehicle on the Lexus Customer Portal

7. Click the link in the email to activate your account.



REGISTERING YOUR VEHICLE ON THE LEXUS CUSTOMER PORTAL

➔ **Note:** Registering your vehicle on the Lexus Customer Portal is only required for some navigation systems. New-generation navigation systems will register your Lexus automatically when you use Lexus Connected Services for the first time.

To find out if you have to register your vehicle, use Lexus Connected Services first, then check your vehicle registration on the Lexus Customer Portal.

If	then
your Lexus has been registered,	skip the instructions below, your car has been registered automatically.
your Lexus has not been registered yet,	follow the instructions below to register your car manually.



REQUIRED INFORMATION

To register your vehicle at my.lexus.eu, make sure you have the following information to hand:

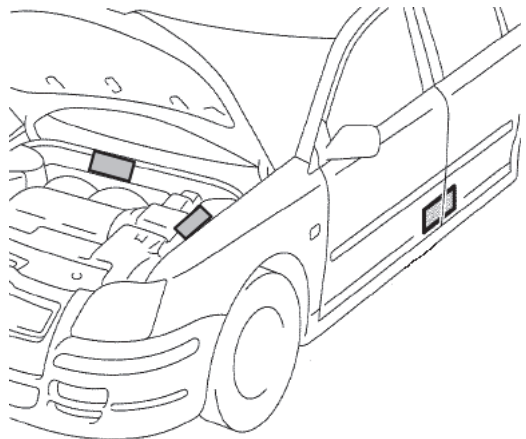
- Your license plate number.
- Your Vehicle Identification Number (VIN)
- Your Navigation ID, which you can find in your Lexus Premium Navigation



TO OBTAIN THE VEHICLE IDENTIFICATION NUMBER (VIN)

Your Vehicle Identification Number (VIN) is sometimes referred to as chassis number. You can find this number:

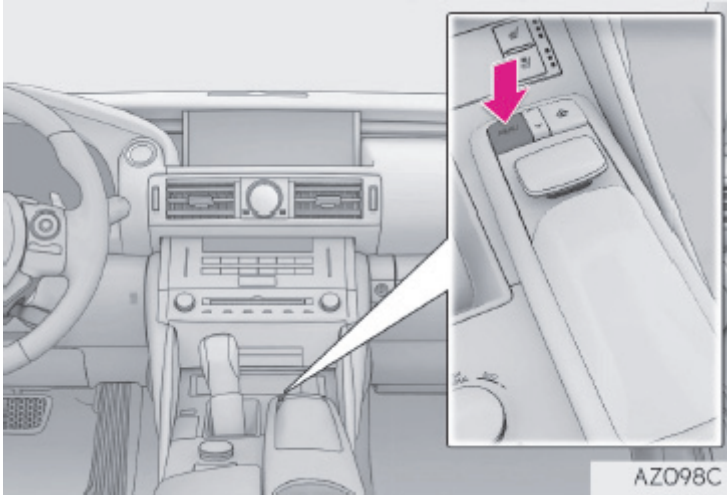
- In the vehicle registration document supplied with your Lexus
- On the vehicle identification plate, which you can find on one of the following locations in your Lexus:





TO OBTAIN THE NAVIGATION ID FROM YOUR LEXUS PREMIUM NAVIGATION

1. In your car, press the **Menu** button on the remote touch.



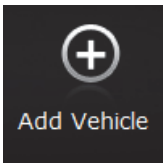
2. Select **Setup > Navigation > Connected service**.
3. Note down or take a photograph of the displayed Navigation ID.



TO REGISTER YOUR VEHICLE ON THE LEXUS CUSTOMER PORTAL

You can add up to 5 vehicles to one user account.

1. Log in to the Lexus Customer Portal: my.lexus.eu
2. Click **My Vehicles**.
3. Click **Add vehicle**.



4. Enter your vehicle details and click **Submit**.




CHECKING YOUR MOBILE PHONE COMPATIBILITY

To use the Bluetooth functions on the Lexus navigation unit, your mobile phone must be Bluetooth-enabled. You can go online to check whether your mobile phone supports the required Bluetooth profiles:

1. Go to my.lexus.eu and log in.
2. Choose **Additional Services** > **Check your mobile phone compatibility** .
3. Scroll down and select your vehicle, your Bluetooth system (Lexus navigation unit) and your phone model and phone.
4. Click **Search**.

The supported features are displayed.

5. Check whether there are check marks  in the **Connectivity** column for your mobile phone.

If your device is not listed, do any of the following:

- Check the operating instructions of your mobile phone to find out which Bluetooth profiles are supported
- Contact the mobile phone manufacturer and request information on the Bluetooth profiles
- Visit your Lexus dealer to test which functions are supported

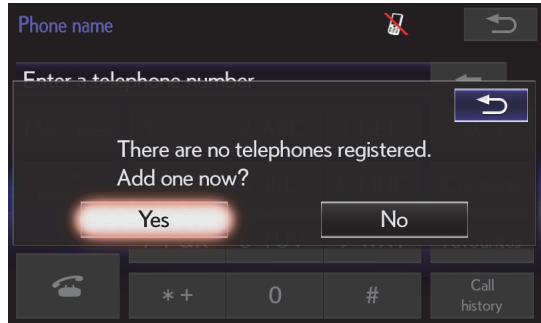


PAIRING YOUR MOBILE PHONE WITH THE LEXUS PREMIUM NAVIGATION

To use the handsfree equipment as well as the Lexus Connected Services, you must pair your Bluetooth-enabled phone with the Lexus Premium Navigation.

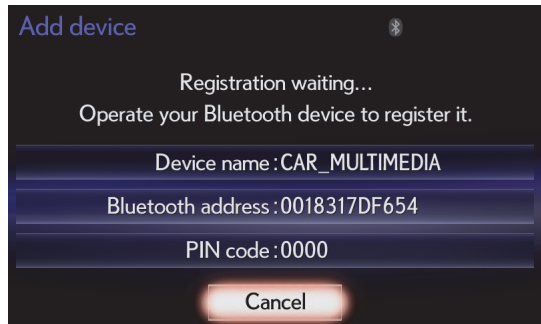
1. Start your Lexus.
2. Press the **Menu** button on the remote touch.
3. Select **Telephone**.

You will be asked whether you want to register your phone.



4. Select **Yes**.

The following screen appears, indicating that your Lexus Premium Navigation is ready for pairing.



5. Switch on the Bluetooth function on your mobile phone and make it "discoverable". Refer to the operation instructions of your mobile phone, if necessary.
6. Using your phone, search for Bluetooth devices.
7. If necessary, enter your Lexus Premium Navigation's passcode (also known as PIN or passkey) in your phone.



CONNECTING YOUR LEXUS PREMIUM NAVIGATION TO THE INTERNET (TETHERING)



TETHERING REQUIRED

➔ **Note:** To set up an Internet connection on your Lexus Premium Navigation, you need to enable access to the Internet on your mobile phone (tethering). Check with your mobile phone provider whether your data plan allows tethering.

You can connect your Lexus Premium Navigation to your mobile phone:

- Via Bluetooth
- Via Wi-Fi



TO CONNECT YOUR LEXUS PREMIUM NAVIGATION TO YOUR MOBILE PHONE VIA BLUETOOTH

1. In your car, press the **Menu** button on the remote touch.
2. Select **Setup > Bluetooth > Communication settings** .
You will be asked whether you have a user account on the Lexus Customer Portal.
3. Select **Yes**.
4. Do one of the following:
 - If you now have to select your country, proceed with step 5.
 - If you do not have to select your country, proceed with step 8.
5. Select your country.
6. Select your mobile network provider or select **Other** if your network provider is not on the list.
7. Click **OK**.
8. Enter the user name and password with which you registered on the Lexus Customer Portal (*my.lexus.eu*).



TO CONNECT YOUR LEXUS PREMIUM NAVIGATION TO YOUR MOBILE PHONE VIA WI-FI

You can use your phone's Internet connection with your Lexus Premium Navigation via Wi-Fi. Your phone will then function as a Wi-Fi hotspot (also known as "access point").

1. Set up your phone as a Wi-Fi hotspot.

Tip: You normally find this in the **Settings** menu on your phone. Look for Tethering, Personal Hotspot, Wi-Fi Hotspot, Mobile AP or Internet Sharing.

2. In your car, press the **Menu** button on the remote touch.
3. Select **Setup > Wi-Fi**.
4. Click **Wi-Fi power** to turn on Wi-Fi.

The **Available Networks** menu will become available.

5. Click **Available Networks**.

You will now see a list of available networks, including your phone.

6. Select your phone and enter your password.

Your Lexus Premium Navigation is now connected to the Internet via your phone. You are now ready to start using your Lexus Connected Services



TO CONNECT YOUR LEXUS PREMIUM NAVIGATION TO YOUR ACCESSORY LEXUS HOTSPOT VIA WI-FI

You can use your accessory Lexus Hotspot to provide Internet access to your Lexus Premium Navigation via Wi-Fi.

1. Turn on your accessory Lexus Hotspot.
2. In your car, press the **Menu** button on the remote touch.
3. Select **Setup > Wi-Fi**.
4. Click **Wi-Fi power** to turn on Wi-Fi.
5. Click **Available Networks**.
6. Select the accessory **Lexus-xxxxx** hotspot and enter the password Lexus123 (standard password if not changed).

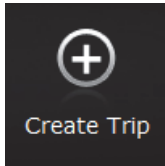
➡ **Note:** The "x" stands for any digit between 0 and 9. Each device has a different ID, you can see when you log on to the device. "Lexus-" is the common part, xxxxx are 5 digits.

Your Lexus Premium Navigation is now connected to the Internet via your accessory Lexus Hotspot and you are ready to use your Lexus Connected Services.

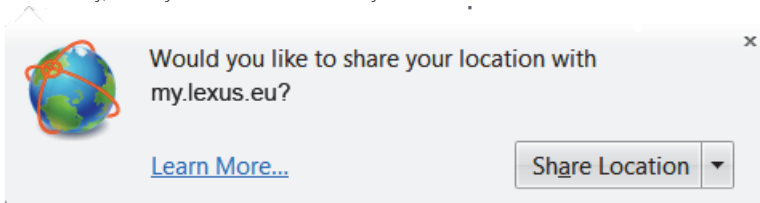



CREATING A TRIP ON THE LEXUS CUSTOMER PORTAL

1. Log in to the Lexus Customer Portal: my.lexus.eu
2. Click My Trips.
3. Click Create a Trip.



4. If necessary, allow your browser to share your location with the Lexus Customer Portal.






5. Enter a name for your trip, for example Trip in Brussels.
6. Enter your points of interest (POI) and the name of the destination you want to visit, for example museum in Brussels.
7. Press **Enter** or click the **Search** button .

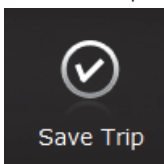
A list of POIs will appear.



8. Click the + sign next to the POIs which you want to add to your trip.



➔ **Note:** You can add up to 10 POIs in one trip.

9. You can now do one of the following:
 - To change the order of the POIs in your trip, click the Up  or Down  icon.
 - To remove a POI from your trip, click the Remove icon .
10. Click **Save Trip**.



11. You can review your trip details by clicking the + sign before the trip name.
12. You can now do one of the following:
 - To send trips to your car via the Internet, click the **Send trip to my vehicle(s)** icon . Select the vehicle(s) to which you want to send the selected trip(s) and click **Submit**.
 - To copy your trips onto a USB flash drive, click the **Copy trip to USB** icon . Insert a USB memory stick into your computer and click **Start Download Now!**. Click **OK** and save the .poi file on your USB memory stick.

You can now access your trips in your car.



ACCESSING TRIPS SENT FROM THE LEXUS CUSTOMER PORTAL

Once you have created trips on the Lexus Customer Portal and sent them to your car, you can access them on your Lexus Premium Navigation using Lexus Connected Services:

- By downloading the trips via the Internet, manually or automatically
- By copying the trips from a USB flash drive (also known as "memory stick")



TO DOWNLOAD TRIPS MANUALLY VIA THE INTERNET

1. Press the **Menu** button on the remote touch.
2. Select **Nav**.
3. Select **My memory > Memory points > External points**.

Your trips are now downloaded to your Lexus Premium Navigation.



TO DOWNLOAD TRIPS AUTOMATICALLY VIA THE INTERNET

The trips you saved on the Lexus Customer Portal can be downloaded automatically to your Lexus Premium Navigation every time you connect your Lexus Premium Navigation to the Internet via your phone.

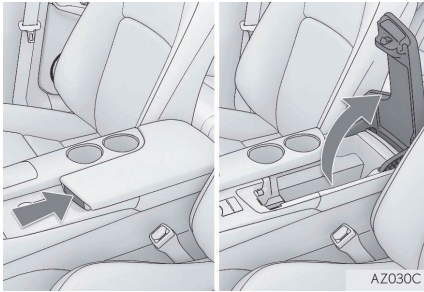
1. Press the **Menu** button on the remote touch.
2. Select **Setup**.
3. Select **Navigation > Connected service >** and set **Automatic memory point download** to **Yes**.



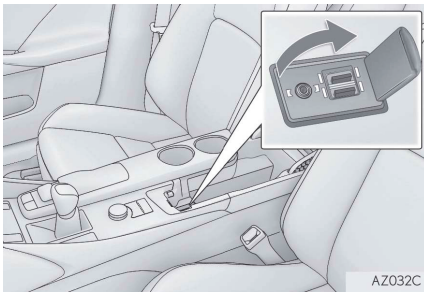
TO COPY THE TRIPS FROM A USB FLASH DRIVE

You can use a USB flash drive (also known as "memory stick") to copy your trips from the Lexus Customer Portal to your Lexus Premium Navigation.

1. Lift the armrest.



2. Open the cover and insert the USB flash drive onto which you copied your trips from the Customer Portal.



3. Close the console box.
4. Press the **Menu** button on the remote touch.
5. Select **Nav > Menu > My memory > Copy from USB**.
6. If necessary, enter your password.
7. Select the trips to be copied and select **Start**.

Your saved trips and POIs are now being copied to your Lexus Premium Navigation.



SEARCHING A DESTINATION ONLINE ("ONLINE SEARCH")

1. Press the **Menu** button on the remote touch.
2. Select **Nav > Menu > Destination > Online search** .
3. Select **Provider** to select a search engine provider.
4. Select **What** to enter your point of interest, for example museum.
5. Select **Where** to specify the location.

Tip: You can narrow down your search by using the following search criteria:

- **Address**
- **Previous destinations**
- **Current position**
- **Map:** using the last displayed map
- **Destination:** using your current destination

6. Select **Search**.
7. Select your point of interest (POI) in the result list.
8. Do one of the following:

If	Select
No destination has been set yet	Enter
A destination has been set already and you wish to replace it	Replace
A destination has been set already and you wish to add the POI to the current trip	Add to

When your Lexus Premium Navigation finishes its search, it will no longer require the Internet connection.

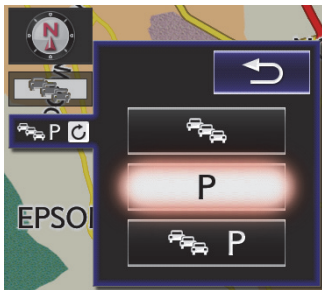


LEXUS CONNECTED PARKING




TO ENABLE CONNECTED PARKING

1. Press the **Menu** button on the remote touch.
2. Select **Setup > Info > Parking information**.
3. Set the **Show parking** icon to **On**.
4. Select how you want to update your parking services:
 - **Live update (Internet) (Wi-Fi and Bluetooth)**: select this option to use parking services in your home country only
 - **Live update (Internet) (Roaming with Bluetooth)**: select this option only if you are driving or planning to drive outside your phone coverage area.
5. Select how you want to update your parking services:
 - **Automatic updates**: receive updates automatically, every 6 minutes
 - **Manual updates**
6. Press the **Menu** button on the remote touch.
7. Select **Nav** and press the **Parking/Traffic** button.



8. Press the **Parking** button.

On your navigation map, you will see parking icons  to indicate where you can find a parking lot. You can click a parking icon on the map and set it as your destination.



TO SELECT A PARKING LOT AS YOUR DESTINATION

To view specific parking information in more detail, select the parking icons in your Lexus Premium Navigation, or follow the steps below.

1. Press the **Menu** button on the remote touch.
2. Select **Info > Parking information** .
3. Select a parking lot.

You can now see the following information:

- Parking lot location
- Parking lot name
- Parking lot fee
- Parking lot's distance from your current position

4. Do one of the following:

If	Select a parking lot and then select...
No destination has been selected yet	Enter
A destination has been set already and you wish to replace it	Replace
A destination has been set already and you wish to add the parking lot to your trip.	Add to



LEXUS CONNECTED TRAFFIC



TO ENABLE TRAFFIC SERVICES

Enable traffic services to view real-time, up-to-date traffic information directly on your car navigation map. Your Lexus Premium Navigation can then use this information to re-route your trip, if necessary.

1. Press the **Menu** button on the remote touch.
2. Select **Setup > Info > Traffic > Show traffic info** .
3. Select which icons you want to see on your map, for example:
 - Traffic
 - Accidents
 - Closed roads
 - Roadworks

Tip: To display all of these icons, select **All on**.

4. Select **Back** and scroll down.
5. Select how you want to update your traffic services:
 - **Live update (Internet) (Wi-Fi and Bluetooth):** select this option to use traffic services in your home country only
 - **Live update (Internet) (Roaming with Bluetooth):** select this option only if you are driving or planning to drive outside your phone coverage area.
6. Select how you want to update your traffic services:
 - **Automatic updates:** receive updates automatically
 - Frequent: every 3 minutes
 - Less frequent: every 6 minutes
 - **Manual updates**
7. Press the **Menu** button on the remote touch.
8. Select **Nav** and press the **Parking/Traffic** button.



9. Press the **Traffic** button.

On your navigation map, you will see icons to indicate traffic information, such as accidents or roadworks.



TO VIEW SPECIFIC TRAFFIC INFORMATION

To view specific traffic information in more detail, select the traffic icons in your Lexus Premium Navigation, or follow the steps below.

1. Press the **Menu** button on the remote touch.
2. Select **Info > Traffic information**.
3. Select which information you want to see:
 - **Traffic information:** to show a list of the current traffic information
 - **Traffic prediction:** to show a map with the predictive traffic information in 15-minute intervals



DIALING THE EUROPEAN EMERGENCY PHONE NUMBER (112)

In case of an emergency, you can call the 112 emergency number.

➡ **Note:** Your hands-free system needs to be connected to do so.

➡ **Note:** The emergency number 112 needs to be operational in the country you are dialing from.

1. Press the **Menu** button on the remote touch.
2. Select **Telephone > SOS**.
3. Select 112 or the **Telephone** icon.



The **Call** screen is displayed, showing you the progress of your call and your current location.



USING LEXUS ROADSIDE ASSISTANCE

PREREQUISITES

In case your car breaks down and you need assistance, you can use your navigation system to call our Lexus roadside assistance service.

To be able to call roadside assistance, you need to have:

- Signed a roadside assistance contract with Lexus
- Registered your country in the system



TO REGISTER A COUNTRY FOR ROADSIDE ASSISTANCE

1. Press the **Menu** button on the remote touch.
2. Select **Telephone > Favourites > Lexus Euro assistance 24 settings** .
3. Select your country from the list.

A confirmation screen is displayed.



Note: If your country is not available in the list, roadside assistance is probably not available for your country.



TO CALL ROADSIDE ASSISTANCE

1. Press the **Menu** button on the remote touch.
2. Select **Telephone > Favourites > Lexus Euro assistance 24** .
3. Select the **Telephone** icon.



The **Call** screen is displayed, showing you the progress of your call and your current location.



SUPPORTED BLUETOOTH PROFILES

The Lexus Premium Navigation supports the following Bluetooth profiles.

Bluetooth device	Specification	Function	Required version	Recommended version
Bluetooth phone/ Bluetooth audio player	Bluetooth specification	Registering a Bluetooth device	1.1	3.0

Bluetooth device	Profile	Function	Required version	Recommended version
Bluetooth phone	HFP (Hands-Free Profile)*	Hands-free system	1.0	1.6
	OPP (Object Push Profile)	Transferring contacts	1.1	1.2
	PBAP (Phone Book Access Profile)		1.0	1.1
	MAP (Message Access Profile)	Bluetooth phone message	-	1.0
	DUN (Dial-up Networking profile)	Connected service (Internet)	1.1	-
	PAN (Personal Area Networking)**		1.0	-
Bluetooth audio player	A2DP (Advanced Audio Distribution Profile)	Bluetooth audio system	1.0	1.2
	AVRCP (Audio/Video Remote Control Profile)		1.0	1.4

➔ **Note:** If your phone does not support HFP, registering the Bluetooth phone or using OPP, PBAP, MAP, DUN or PAN profiles individually will not be possible. If the connected Bluetooth device version is older than recommended or incompatible, the Bluetooth device function may not work properly.

© 2013 Lexus Europe reserves the right to alter any details of specifications and equipment without notice. Details of specifications and equipment are also subject to change to suit local conditions and requirements. Please enquire at your local Lexus Authorised Retailer of any such changes that might be required for your area. Note: vehicles pictured and specifications detailed in this brochure may vary from models and equipment available in your area. Not all services may be available from launch in all countries. For more information please visit my.lexus.eu

Taking care of the environment is a priority for Lexus. We take many measures to ensure that during the lifecycles of our vehicles - from design, production, distribution, sales and service to end-of-life - their environmental impact is minimised. Your retailer will be happy to provide more information on end-of-life vehicle requirements.

Lexus Europe is a division of Toyota Motor Europe NV/SA.
Printed in Europe, May 2013.



To view this Quick Reference Guide on your PC, please visit my.lexus.eu.
To view on your mobile device, please scan the QR code.