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Campaign

Type:

Customer Satisfaction Campaign

16OSD-088L

Area of Application:

Europe

Subject:

Power back door ECU replacement

Models:

RX200T; RX350; RX450H

Model codes:

AGL20; AGL25; GGL25; GYL25

WHAT IS LEXUS GOING TO DO?

Owners of the involved vehicles will receive a campaign notification by first class mail. LEXUS retailers / authorized repairers will replace the power back door ECU. The remedy will be performed at NO COST to vehicle owners.

WHICH VEHICLES ARE INVOLVED?

Model Name	Model Code	WMI	VIN range		Draduation pariod
			VDS	VIS	Production period
RX200t RX350 RX450h	AGL20	JTJ	ZAMCA#	02000111-02004780	April 21th, 2015 through March 15th, 2016
	AGL25		BAMCA#	02000103-02005361	
	GGL25	2T2	BZMCA#	GC009827-GC015196	
		JTJ		02000107-02008915	
	GYL25		BGMCA#	02000101-02006954	

Note: # indicates that various characters may occupy that position.

IMPORTANT:

- · Not all vehicles in these ranges are affected and/or sold in your country
- The detailed VIN-list of affected vehicles is available at your local Lexus retailers / authorized repairers

WHAT SHOULD AN OWNER DO IF THEY ARE CONCERNED ABOUT THIS CONDITION?

- Owners are requested to contact their local LEXUS retailer / authorized repairer for confirmation whether their vehicle is involved.
- Owners are requested to contact their local LEXUS retailer / authorized repairer for diagnosis and repair.
- This Customer Satisfaction Campaign will be performed at no cost by any LEXUS retailer / authorized repairer



Body Electrica

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WHEN WILL THIS CAMPAIGN EXPIRE?

This Customer Satisfaction Campaign will be available at NO COST to the vehicle owners until the end of 11/2019.

